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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Dayton, Ohio

Docket No. 9629

Application of:

CARTY, S. D. et al.

Serial No. 09/990,902

Filed: November 16, 2001

For: **SYSTEM AND METHOD FOR CAPTURING AND STORING  
OPERATIONAL DATA CONCERNING AN INTERNET  
SERVICE PROVIDER'S (ISP) OPERATIONAL  
ENVIRONMENT AND CUSTOMER WEB BROWSING HABITS**

Assistant Commissioner for Patents

Washington, D.C. 20231

**PRELIMINARY AMENDMENT**

Sir:

Prior to examination, kindly amend the application identified above as follows:

**IN THE SPECIFICATION**

Please replace the abstract of the invention beginning on page 69, line 7 of the specification with the following amended abstract:

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**CERTIFICATION OF MAILING UNDER 37 CFR 1.8**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on March 27, 2002

By: Sallie Spicer  
Name: Sallie Spicer